

To

Sir,

Sub: Annual Maintenance of UPS (2 KVA to 80 KVA) and Batteries for 2018-19.

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This office is having various capacities of UPS ranging from 2KVA to 80KVA along with batteries and it is proposed to enter into an annual maintenance contract for the servicing of these UPS & batteries. You are requested to send your quotation for the AMC for the servicing of the UPS and Batteries duly indicating the rate of servicing charges for each UPS. Your quotation may be sent in a **SEALED ENVELOPE** so as to reach the undersigned before **3PM on 03<sup>rd</sup> April 2017**

List OF UPS AND BATTERIES FOR THE YEAR 2018-19					Duration
SL NO.	KVA	MAKE	BATTERIES	MAKE	
1	20	ELTECH	30	HOVERT	1 Year
2	20	ELTECH	30	HOVERT	
3	10	ELTECH	30	EXIDE	
4	2	ELTECH	4	EXIDE	
5	2	ELTECH	4	EXIDE	
6	20	COSMIC	0	EXIDE	
7	2	ELTECH	4	EXIDE	
8	6	ELTECH	15	EXIDE	
9	5	ELTECH	15	HOVERT	
10	3	ARVI/sine wave	4	PRIME	
11	2	ARVI	4	PRIME	
12	80	Delta	0		
13	80	Delta	0		
			<b>Total</b>	<b>140</b>	

Conditions: -

- The quote should be as per format shown in Annexure 1
- The terms of payment should be indicated, if any

- EMD for Rs. 15,000 in the form of DD may be drawn in favor of PAO, IAD/-
- This office reserves the right to reject all or any of the offers received without assigning any reason.
- Further on being selected as the AMC vendor a legal agreement has to be entered into with this office, and agreement duly signed submitted to this Office.
- Further the AMC personnel who has been awarded the contract has to be submit 'Performance Security' at 5% of the bid amount in the form of a Bank Guarantee payable to 'PAO IAD' Bangalore, the validity of Bank Guarantee shall be 90 days beyond the contract period.
- These are also available on website <http://agkar.cag.gov.in/tender.asp>
- Any damage done to the system as a result of change, additions, modification or transfer locations of any sort made to it without prior written consent shall be a breach of contract and charges shall be borne by the bidder / service provider.
- In the event of this office wishing to transfer the UPS from one site to another shall be undertaken by the service provider at mutual convenience of both the parties and charges, if any will be decided on the basis of various locations and situations.
- The service provider will have complete access to the UPS during working hours to enable to meet its obligations under the contract.
- In case of any disputes or differences arising at any time between the parties only the courts at Bangalore shall have jurisdiction in all such matters arising out of or connected to this agreement.
- Minimum period for which AMC taken is for one-year subject to extension by one more year, if both the parties agree.
- Batteries will be only maintained and any replacement of battery will be borne by this office.
- Preventive maintenance shall be taken up by the vendor / bidder every month which includes cleaning, checking of batteries and other check which bidder feels necessary for up keep of the good.
- The bidder shall submit a health report of the product under AMC every quarter.
- Any malfunction or call for service shall be attended within 04 working hours and downtime shall not be more than 24 hours.
- If downtime is more than 24 hours, vendor shall provide a standby of same or higher capacity. Failure to rectify the issue within 24 hours and provide stand by, will attract a penalty of Rs. 1000 / day / equipment.
- This AMC is a comprehensive Service, which includes replacement of parts, if damaged at the cost of vendor.
- Bidder can visit office for physical inspection of the UPS and batteries on any working day between 10:30 AM and 05:00 PM but not later than 28.03.2018.
- Working hours for all purpose is 09:00 AM to 06:30 PM.
- If equipment remains unrepaired for more than 15 days, agreement is liable to be terminated and per guarantee will be enchased and forfeited.
- The equipment's shall be handed over, at the end of contract by the service provider, in the same condition as it was along with batteries received at the beginning of contract.
- For any queries, Mr. Kiran of ITCT section of this office may be contacted, Ph: 080-22640233, e-mail: [agaekarnataka@cag.gov.in](mailto:agaekarnataka@cag.gov.in)
- The bidder / service provider should have minimum five year of experience in this field. He shall submit the following documents:
  - i. Registration certificate of the company

- ii. GST registration
- iii. PAN Card
- iv. Satisfactory, completion certificate and purchase order for the past 2 years with a minimum order of Rs. 5,00,000/- may be submitted.
- v. Turn over of >20,00,000 certified accounts for the past 3 years to be submitted.

Annexure 1

Sl. No.	UPS Make	AMC Changes	GST	Total Amount
1	ELTECH			
2	ELTECH			
3	ELTECH			
4	ELTECH			
5	ELTECH			
6	COSMIC			
7	ELTECH			
8	ELTECH			
9	ELTECH			
10	ARVI/sine wave			
11	ARVI			
12	Delta			
13	Delta			

The sealed quotation should be superscribed as below:

**‘Quotation for UPS and Batteries’**

**Sri. CHANDRA MOHAN  
Sr.ACCOUNTS OFFICER (OM)  
OFFICE OF THE PRINCIPAL  
ACCOUNTANT GENERAL (A&E),  
KARNATAKA, MAIN BUILDING,  
PARK HOUSE ROAD,  
BANGALORE – 560 001.**

Yours faithfully,

-sd-

**(CHANDRA MOHAN)  
Sr. ACCOUNTS OFFICER (OM)**